

Betts Avenue News

Opening Hours – Monday – Friday 08:30am – 6pm

COVID VACCINE PASSPORT

Patients in England who have had a full course of the COVID-19 vaccine will be able to demonstrate their COVID-19 vaccination status for international travel.

There are two ways to request vaccine status. The easiest and most convenient way is to download the NHS app however if you do not have a smartphone or are unable to connect to the internet you can receive a paper copy by ringing 119 (as long as you have two doses of the vaccine).

This can be posted to you within 5 working days. Just like a normal passport, make sure to leave plenty of time before you set off on holiday to apply for your vaccine passport. **DO NOT CONTACT THE GP SURGERY AS THEY CANNOT PROVIDE YOU WITH PROOF OF VACCINATION.**

BOOKING A COVID VACCINE

All adults over 18 are now eligible for a COVID vaccination. There are locations across the city where you can be vaccinated either by having an appointment or by visiting a drop in service. You can also book a vaccine online through the national coronavirus vaccine booking system or ringing 119. For more information regarding pop up services and the vaccine bus please visit the Newcastle City Council website.

E-CONSULT

Struggling to contact the surgery via telephone? For advice and administrative requests please use the E CONSULT service on our website. You simply fill out an online form and you can receive advice and treatment by the end of the next working day. If your problem is more complex please contact the surgery via phone.

E-CONSULT IS FOR SIMPLE REQUESTS ONLY. MAXIMUM 2 E-CONSULTS PER MONTH PER PERSON.

NHS APP/ORDERING PRESCRIPTIONS

Owned and run by the NHS, the NHS app is a simple and secure way to access a range of NHS services on your smartphone or tablet.

Use the NHS app to...

- Order repeat prescriptions
 - Book appointments
 - Get health advice
- View your health record
- Register your organ donation decision
 - Get your NHS COVID pass
 - Get advice about coronavirus
 - View your NHS number

We encourage patients to order prescriptions online using the NHS app or online services when possible. This makes it easier for patients to get in contact with the surgery via the phone when needing to discuss urgent queries.

HANDS/FACE/SPACE

COVID cases are rising in the North East. We are still asking patients to only come to the surgery if they have a booked appointment and to wear a face mask at all times. We ask patients to be vigilant with hygiene and sanitise when entering the surgery.

Surgery Closures

Tuesday 14th September – 12pm-6pm
 Wednesday 6th October – 12pm-6pm
 Tuesday 23rd November – 12pm-6pm
 Monday 27th December – ALL DAY
 Tuesday 28th December – ALL DAY

Contact Us

Kenton – 01912461546
 Benwell – 01912742767

**FACE MASK OR
FACE COVERING**



**MUST BE
WORN
TO ENTER**

NHS CAMPAIGNS 2021

**World Suicide
Prevention Day**
**10th September
2021**

**International Day of
Sign Languages**
**23rd September
2021**

**World Mental
Health Day**
10th October 2021

**National Stress
Awareness Day**
4th November 2021

**International Day
of People with
Disabilities**
3rd December 2021